

Investor-Owned Utilities**2004 Operations & Maintenance Expenses other than Power Supply**

Utility	Total Ultimate Customers	Distribution Expense per Customer	Customer Accounts, Customer Service & Sales Expense per Customer	Administrative & General Expense per Customer	Generation as a percent of Total Sources of Energy
Florida Power & Light	\$4,224,520	\$58	\$42	\$63	81.2%
Florida Power Corp	\$1,548,602	\$55	\$75	\$122	79.5%
Tampa Electric Co	\$619,475	\$58	\$68	\$140	87.1%