

Investor-Owned Utilities 2003 Operations & Maintenance Expenses other than Power Supply					
Utility	Total Ultimate Customers	Distribution Expense per Customer	Customer Accounts, Customer Service & Sales Expense per Customer	Administrative & General Expense per Customer	Generation as a percent of Total Sources of Energy
Florida Power & Light	\$4,117,229	\$58	\$42	\$76	79.8%
Florida Power Corp.	\$1,510,494	\$62	\$78	\$128	79.1%
Tampa Electric Co.	\$604,900	\$63	\$80	\$137	80.8%