

Investor-Owned Utilities**2002 Operations & Maintenance Expenses other than Power Supply**

Utility	Total Ultimate Customers	Distribution Expense per Customer	Customer Accounts, Customer Service & Sales Expense per Customer	Administrative & General Expense per Customer	Generation as a percent of Total Sources of Energy
Florida Power & Light	\$4,019,814	\$60	\$46	\$78	80.1%
Florida Power Corp.	\$1,475,761	\$56	\$84	\$104	79.1%
Tampa Electric Co.	\$590,199	\$63	\$88	\$152	78.3%