

Investor-Owned Utilities**2001 Operations & Maintenance Expenses other than Power Supply**

Utility	Total Ultimate Customers	Distribution Expense per Customer	Customer Accounts, Customer Service & Sales Expense per Customer	Administrative & General Expense per Customer	Generation as a percent of Total Sources of Energy
Florida Power & Light	\$3,935,293	\$61	\$45	\$67	80.3%
Florida Power Corp	\$1,444,938	\$50	\$100	\$29	78.1%
Tampa Electric Co.	\$575,780	\$58	\$81	\$147	83.7%