

Investor-Owned Utilities

1999 Operations & Maintenance Expenses other than Power Supply

Utility	Total Ultimate Customers	Distribution Expense per Customer	Customer Accounts, Customer Service & Sales Expense per Customer	Administrative & General Expense per Customer	Generation as a percent of Total Sources of Energy
Florida Power & Light	3,756,012	\$64	\$48	\$73	81.70%
Florida Power Corp.	1,376,579	\$56	\$115	\$44	78.90%
Gulf Power Corp.	360,111	\$69	\$78	\$126	92.20%
Tampa Electric Co.	543,661	\$46	\$84	\$148	83.80%